

File Number - I-15029/1/2017-IT & Computer No.- P-4771 INFORMATION TECHNOLOGY DEPARTMENT **NEW DELHI MUNICIPAL COUNCIL** PALIKA KENDRA: NEW DELHI

CIRCULAR

Chairman, NDMC accorded approval to award the work for supply of upto 1000 CUG SIM card connections to M/s. Vodafone Services Ltd. Accordingly, M/s. Vodafone supplied 690 SIM cards to NDMC and the same were distributed among NDMC officers/officials for monitoring of smart city 311 mobile app.

- In this connection, a clarification regarding payment of bills was issued through this Department circular No- D-253/Dir (IT)/2017 dated 31/07/2017. However, this Department received a few query regarding the payment to be made.
- 3. The following clarification in this regard:
 - The mobile bill plan is a fixed one i.e. of Rs. 449/- + GST ((a) 18%) per month for unlimited calling in home network and 6 GB (4G) data pack. During roaming there are no charges for incoming but for outgoing there would be a charge of Rs.0.50 per minute. For over usage of data the speed limit would be reduced from 4G to 2G for unlimited data use. For add on services, if chosen by the individual, there would be separate charges as per policy of network provider.
- 11. The Payment shall be released to M/s Vodafone by the concerned individuals on the basis of bill received and the same will be reimbursed through their concerned Departments/Divisions as per entitlement, which is approved by Competent Authority.
- III. The bill of such individuals that work in those Departments which do not have any accounting unit will be reimbursed GA Department/Secretary accounts branch as per previous practice.

All HOD's are requested to kindly instruct the concerned officials/officers for necessary action in this regard. It may be appreciated that already 5 months have passed without payment to Vodafone. It is apprehended that the services of Vodafone mobile network may get disconnected for this reason, which will affect the NDMC services like 311 app, Swachhata Sarvekshan and grievances resolution. It is therefore request to take immediate necessary action in this regard.

> (Narendra Gautam) Director (IT)

> > 06-09-2017

Copy:

1. All HOD's

2. PS to Secretary – for information please.

3. PS to Chairman - for information please.